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## SPRING CLEANING FOR YOUR SECURITY SYSTEM



We've all heard of spring cleaning, but did you know that spring is also a great time to take a look at your security system? Here are a few steps you can take to make sure your security system remains in top working order.

- Now is the perfect time to take a few minutes and test your sensors. If you aren't sure how, we have step-by-step instructions and videos on our website at [wh-security.com](http://wh-security.com) then click on "My Account" in the upper right corner.
- Replace batteries in your smoke and carbon monoxide sensors. If you haven't done it in a year, now is the time.
- Update your contact information with accurate and up-to-date phone numbers and names. This will ensure the proper people are alerted if your alarm is set off.
- Clean camera lenses with a soft cloth and tighten all mounts. After months of snow, sleet and wind, your cameras are likely dirty and may have shifted.

Taking these simple steps will help keep your system in working order. Have questions? Call our security specialists at 763.477.3664.

## SHOULD YOU HAVE WATER SENSORS IN YOUR HOME?

Water leaks cost homeowners and insurance companies billions of dollars every year. But you can avoid potentially costly repairs by adding a simple water sensor to your security system.

Water sensors are placed on or near the floor in a place where a leak might occur, such as near a sink or washing machine. They connect to your system's alarm panel either remotely or with a wire. The sensor has two contacts. When water touches them, it triggers the alarm and notifies our 24/7 monitoring center. We then reach out to you so that you can take action to stop the leak.



WH Security also offers water sensors that go inside sump pumps. These detect water in the same manner, but are meant to alert you if your sump pump stops working.

Water sensors are also great for cabins or vacation homes that sit vacant for long periods of time. No one wants to return to a summer cabin after a winter away to find water damage inside.

Water sensors are an easy addition to a security system and don't raise your monthly monitoring fee. To learn more, call our security specialists today at 763.477.3664.



## WHY IS 24/7 MONITORING IMPORTANT?

You can trust WH Security to provide the latest equipment and technology to protect what matters most. But we also have an amazing partnership with a local monitoring center, WH International Response Center (WHIRC). As you know, when your alarm goes off, the 24/7 professional monitoring center is alerted and will notify you and the proper authorities right away so help can get there fast. You'll be able to rest a little easier knowing that WH Security and WHIRC are helping you protect what matters most – like your property, your family and your pets – when you aren't home.



### 24-HOUR MONITORING

24/7 monitoring from our UL Certified monitoring center in Rockford, Minnesota.

Did you know that our monitoring center is UL-listed? This means it meets or exceeds requirements for redundancy, equipment, alarm processing and training to provide consistent monitoring all day, every day – no matter what. WHIRC is also Five Diamond certified by The Monitoring Association, and every dispatcher is certified for emergency response and customer service.

While WH Security provides the tools needed to secure your home, our WHIRC works hard to ensure that if an alarm does go off, action is taken as quickly as possible. In 2021, their average response time was just 14 seconds!



## GIVE \$25, GET \$25!

Refer your friends and you'll both receive a \$25 bill credit\* when they sign up to be protected by WH Security.

*\*Certain restrictions may apply. Medical alerts are not included.*

## TWO SHORT BUT UNIQUE FAMILY GETAWAYS

Love animals? Looking for a fun and unique getaway that's an easy drive? Visit the International Wolf Center in Ely or the National Eagle Center in Wabasha.

### 1. INTERNATIONAL WOLF CENTER:

The International Wolf Center advances the survival of wolf populations by teaching about wolves, their relationship to wildlands and the human role in their future. It offers daily programs, film presentations and live ambassador wolves. For more information, visit [wolf.org](http://wolf.org).

### 2. NATIONAL EAGLE CENTER:

The National Eagle Center is a world-class interpretive center located on the banks of the Mississippi River. It is home to non-releasable bald and golden eagles. The center offers impactful eagle education and experiences. It has been closed for expansion but is set to open again to visitors this spring. For more information, visit [nationaleaglecenter.org](http://nationaleaglecenter.org).

## CHAT WITH US

We regularly post safety tips and fun facts to help you protect what matters most. Meet members of our team and learn more about our latest discounts and promotions. See you there!



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